



Black Family Development, Inc. Annual Consumer Satisfaction Results

RESULTS!

- The overall consumer satisfaction rate for 2024: **96.5%**
- Total number of consumer satisfaction surveys in 2024: **248**

Conclusion

BFDI programs significantly exceeded the threshold of **90%** consumer satisfaction with the services provided based on the submitted consumer satisfaction surveys. There were a total of **(248)** consumer satisfaction surveys submitted in 2024 from BFDI programs.

THANKS TO ALL OF YOU !!!!!!!!